

BRANCHEVERENIGING



TANDTECHNIEK

Experiences with Structure

1. Big advantage of Structure that the structure of the system is well thought out: there is the part that the users go through and there is a separate administrator part in which all relevant things that the user can see can be set and/or renamed to the terminology that is customary in the relevant (language) area;

2. It is also modular in structure, whereby it is possible to switch chapters or processes on or off that are not (yet) relevant for the relevant (language) area. For example, the Swedish version of Structure has 6 chapters. Not all chapters relate to the MDR, but discuss, for example, environmental legislation and/or GDPR. The Branchevereniging Tandtechniek has - for the time being - chosen to use only the first three chapters that deal with the MDR.

2b. To the extent necessary, this also has an additional communication advantage to persuade members to make the necessary effort. After all, it is nice to hear that the system provides that you only have to do what is strictly necessary.

3. Structure provides an overview of processes with a concept description of each process, whether or not supplemented with sample documents, tips and / or information to be provided. At the touch of a button, the relevant legal text section can also be viewed for each process.

3b. The Branchevereniging Tandtechniek advises every association that wants to offer Structure to its members to make a translation of the texts themselves. Not only is the association generally aware of the terminology used and it can be linked to other information sources and/or benefit schemes that the association offers its members, but going through this process also makes it easier to answer questions from members, who will undoubtedly be going to come.

4. Obviously, it offers advantages in recruiting and retaining members if the association can exclusively offer the Structure solution to demonstrably comply with the MDR 2017/745 obligations.

5. A system has been built into Structure that makes it possible for users to indicate that they have gone through all processes and that they want to go through the control / audit process. The term within which the lab in question must be checked again can be set to 2 years, for example.

6. The information videos made by Peekab have subtitles in their own language and give the user an impression of how the system should work.

7. Some potential users get the impression that this is a software system rather than an online quality management solution.

8. It would be nice to exchange information and interpretations through the FEPPD with the various representatives of the associations in charge of Structure and, where relevant, to take a position that could be exchanged with national authorities where appropriate.